

**From:** [Glenn Mandelkern](#)  
**To:** [Board Comments](#)  
**Subject:** Agenda Item 2.9 for SacRT Board Meeting 12/9/24  
**Date:** Monday, December 9, 2024 8:45:21 AM

---

Some people who received this message don't often get email from gmandelk@outlook.com. [Learn why this is important](#)

**[EXTERNAL EMAIL]** CAUTION: This email has originated from outside of SacRT. Please do not click on links, open attachments or respond to this email unless you are expecting the content.

For Agenda Item 2.9  
December 9, 2024 SacRT Board Meeting

The stated goals of the Train and Station Technology Refresh project within Agenda Item 2.9 bring to mind a frequent request from light rail train riders: real-time reports for trains.

SacRT currently has its RT BusTracker application which graphically shows in real time the physical location of each vehicle serving up to 5 selected bus routes. The vehicle number and direction of each bus appear on a color-coded map.

In a similar manner Light Rail riders would like to know the status, location and direction of trains along the Blue, Gold, and Green Lines. Light Rail train vehicles can be shown in an app similar to BusTracker.

It's also of great importance to know when and where trains are delayed. This could provide more real time information in addition to the "Minor Delay" and similar status messages in the current SacRT Light Rail Alerts page.

Additionally, electronic signs at stations can be revised. These presently show the expected arrival times as published in schedules. What many riders clamor to know is, "When is the train actually going to show up?"

These digital displays can be reconfigured to show when indeed is the next train coming. Supplying relevant timely information greatly enhances passenger experience.

Please consider exploring these requests alongside the improvements being implemented within Agenda Item 2.9.

Glenn Mandelkern  
Citrus Heights, CA